

## TERMS & CONDITIONS - OPTIFY 3 MONTHS' FREE TRIAL OFFER

Please read these T&Cs carefully. They contain certain conditions and restrictions on the availability and use of our **3 Months' Free Trial Offer**, including what happens after your free trial period ends.

### THE OFFER

The **3 Months' Free Trial Offer** entitles you to access Optify **Residential Broadband Service** as a paid subscription, as defined in the [Optify Residential Broadband Service Terms & Conditions](#), (the "**Service**");

(a) for an initial three (3) month trial period (the "**Free Trial Period**"); and

(b) without charge,

from the moment that you activate the **Free Trial Period** by submitting your payment details.

By submitting your payment details:

(i) you accept and agree to these terms and conditions (the "**3 Months' Free Trial Offer Terms**"); and

(ii) acknowledge and agree to the [Optify Terms & Conditions](#).

Any information that we may collect and process under this **3 Months' Free Trial Offer** will be done in accordance with our [Privacy Statement](#).

This offer does not apply to our Broadband & Phone package, nor any "no contract (monthly rolling)" package options.

### DURATION AND CANCELLATION

During the **Free Trial Period**, you may choose to subscribe to any 12-month Broadband only **Service** option available at your location.

After the **Free Trial Period**, you will automatically be charged the then-current monthly price of the **Service** you have chosen and the payment method you provided will automatically be charged that amount, unless you cancel prior to the end of the **Free Trial Period**.

To cancel your Optify account, you must call our Customer Care team on 0333 308 0090.

You may move to a different **Service** option during the **Free Trial Period**, and whichever one is active at the end of the **Free Trial Period** will become the Service that will be charged from the end of the **Free Trial Period** onward.

### Eligibility

In order to receive this **3 Months' Free Trial Offer**, users must satisfy the conditions listed below (each an "**Eligible User**"). You must:

(i) be the first resident who has moved into a brand-new property within a multi-occupancy development. If you are not the first resident in the property in which you have moved, you are ineligible for this offer;

(ii) provide Optify with a valid and current payment method.

**Eligible Users** may only redeem the **3 Months' Free Trial Offer** once - previous customers may not redeem the offer again in the same building.

#### **CONTRACT DURATION**

The Residential Broadband **Service** is subject to a minimum 12-month commitment following the 3 Months' Free Trial Offer. The 3 months' duration of the offer does not count towards the 12-month commitment.

After the end of the **Free Trial Period**, you cannot select the "no contract (monthly rolling)" option. You must take the 12-month minimum term service with us.